

# Nhi Pham

East Lansing, MI • (517) 455-3543 • phamngu1@msu.edu • linkedin.com/in/nhipham31

---

## EDUCATION

**Michigan State University, Honors College, Broad College of Business**

*Bachelor of Arts, Supply Chain Management*

GPA: 4.0/4.0 | Dean's List: 4 semesters

East Lansing, MI

**May 2026**

## PROFESSIONAL EXPERIENCE

**Multicultural Business Tutorial Program, East Lansing, MI**

*Statistics Tutor*

**January 2024 - Present**

- Helped to boost student grades to 3.5+ by creating customized coursework and practice exams focused on core statistical principles
- Enhanced statistical abilities by providing personalized tutoring sessions for 12 students with real-world examples

**Pham Huy Anh Co., Ltd, Ho Chi Minh, Vietnam**

*Operations Intern*

**May 2024 - August 2024**

- Increased inventory accuracy using KiotViet inventory management software by overseeing inventory for 10k+ products through daily cycle counts and stock audits
- Improved product information retrieval efficiency by 30% by designing a new inventory organizational system
- Reduced checking time by 50% by developing a customized AI-based solution using ChatGPT to automate expiration date tracking for beauty products through barcodes
- Ensured 100% financial reporting accuracy by preparing and reviewing balance sheets, income statements, and cash flow statements

**TRG International, Ho Chi Minh, Vietnam**

*Marketing Intern*

**May 2023 - August 2023**

- Increased registration rates by 20% by updating and optimizing company website content using WordPress for online events and monthly webinars
- Boosted event participation by 150% by coordinating targeted email marketing campaigns via HubSpot
- Established partnerships with 15 publishing companies, aligning offers with corporate objectives to support report releases

**G8 Mart, Ho Chi Minh, Vietnam**

*Sales Associate*

**May 2023 - August 2023**

- Maintained inventory accuracy by reviewing and analyzing electronic and paper cataloging systems for 8k+ products
- Generated daily revenue of \$900 by managing the POS system, guaranteeing accuracy in itemizing and processing 50 customer purchases

## OTHER EXPERIENCE

**Broad International Student Council (BISC), East Lansing, MI**

*Vice President and Event Executive Board*

**October 2022 - Present**

- Led logistics and streamlined internal communication for 12 team members through bi-weekly e-board meetings and monthly committee meetings, improving operational efficiency across committees
- Developed a handover program for 10 incoming executive board members, facilitating a seamless leadership transition and effective knowledge transfer
- Oversaw efficient running of BISC by establishing committee goals and timelines, driving operational efficiency, and ensuring timely achievement of objectives

## ACTIVITIES, HONORS, AND SKILLS

**SetFire, Board Member**

**August 24 - Present**

**SetFire Professional Mentorship, Ted Bozarth Mentor**

**August 23 - Present**

**Certifications:** Google Project Management

**Software:** Microsoft Office, Tableau, SQL, Python, WordPress